

Privacy statement Darm diëtist / Positive Gut

Darm diëtist | Positive Gut will treat your personal data carefully and confidentially. This has previously been laid down in the Personal Data Protection Act and with effect from 25 May 2018 in the General Data Protection Regulation (GDPR) .

If you use 1:1 services from Darm diëtist | Positive Gut , we need information from you. Which you provide via phone (e.g. when making an appointment), through contact with the dietitian or by mail. Think about:

- Name
- Date of Birth
- Address
- Phone number
- Data on health insurance (name, policy number) (*only if the consultation will be covered by insurance*)
- Email address
- Certain relevant medical data

For group coaching, less personal data will be kept. We will only store your name and e-mail address for contacting you and information that has been discussed during our group calls about your symptoms and progress.

Why is that necessary?

The dietitian needs your personal information to produce a personal diet plan and send it to you.

In some cases it concerns so-called 'special' and / or 'sensitive personal data' from you . We only need that data if it is necessary for the creation of your diet plan. Your personal data is not used for commercial purposes.

How long do we keep your data?

Darm diëtist stores your personal information for 20 years after the end of the dietary treatment (obligated under the Dutch Law on Medical Treatment Agreement).

Share with others

Darm diëtist will, if necessary, share your data after your consent to other health care providers for treatment purposes (e.g. reporting to a referring physician or transfer to another institution at admission). Darm diëtist has the means for a secure data transfer to other care providers.

For group coaching, no reports are being made and no data is being shared.

Darm diëtist does not work with online data processing organizations. The storage takes place on the laptop and external hard drive. Sensitive data is processed in the software of Evry Diëtist and is encrypted with a password. Darm diëtist remains responsible for this process in conjunction with your personal data.

The online consultations with the Darm diëtist and all group calls will take place via whereby.com. This is a secure connection which is protected according to GDPR rules, any files are thereafter shared with the client using the secure mail from Zivver . During the treatment process, it is also possible to consult with the Darm diëtist via Whatsapp. The communication via Whatsapp is secured via end-to-end encryption, yet the opinions are divided about its safety. The Darm diëtist can choose to answer questions asked via Whatsapp through Zivver if she thinks the data is privacy sensitive and should not be discussed on Whatsapp .



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View, modify and delete data

You have the right to view your personal data, to have it corrected or to have it removed. You can send a request for review, correction or removal to info@positivegut.com. An appointment will be made, because an identity check is always necessary to prove it concerns your personal information.

Security

Darm diëtist takes the security of your data seriously and assumes appropriate measures to counteract against abuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you nevertheless feel that your data is not sufficiently protected, your data are stored improperly or shared/used without your permission, please contact us at +316-36340684 or via info@positivegut.com

More information

If you have more questions about the use of your personal data by Darm diëtist, you can contact our privacy staff through the general telephone number or info@positivegut.com

For more information about privacy you can consult the website of [the Dutch Data Protection Authority](#).



Nederlandse Vereniging van Diëtisten



Positive Gut

